

CERTIFICATE OF REGISTRATION

Information Security Management System
ISO/IEC 27001:2022

Emplifi, Inc.

A-LIGN Compliance and Security, Inc. certifies that the organization operates an Information Security Management System that conforms to the requirements of ISO/IEC 27001:2022. The scope and boundaries of the ISMS is as follows:

The scope of Emplifi's ISMS is limited to the infrastructure, software, people, procedures and data necessary to provide its services and that directly support the Emplifi SaaS "Customer Experience Platform" (Agent, Knowledge, BOT, VOC, Live Commerce, UGC, R&R, SMC) provided to customers.

The Emplifi headquarters in Columbus, Ohio is included as a mailing/business registration address only. The scope of this certification includes the following subsidiary organizations operating within Emplifi's ISMS:

- Emplifi Czech Republic a.s.
- Emplifi Canada, Inc.
- Pixlee TurnTo, Inc.
- Sym-Sys Ltd.
- Astute Solutions B.V.
- Socialbakers Germany GmbH

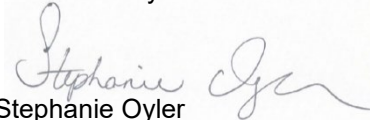
The Company does not have any activities within the certification undertaken at a defined physical location, and all activities are conducted remotely.

The statement of applicability includes control objectives from the ISO/IEC 27001:2022 framework.

Certificate	ISMS-EM-112224	Original Certification Date	November 22, 2024
Version	1.1	Expiration Date	November 22, 2027
Statement of Applicability	Version v19 (March 21, 2025)	Issuance Date	October 27, 2025



Authorized by:



Stephanie Oyler
EVP of Attestation Services

This certificate is the property of A-LIGN compliance and Security, Inc ("A-LIGN") and is bound by legally enforceable arrangements. This certificate relates to the organization's Information Security Management System and requirements of ISO/IEC 27001:2022 as defined by the scope and shall in no way imply that the organization's products, processes or services (in-scope or outside of the scope) are certified. The certification number, certification body mark and accreditation mark shall not be used on products or used in conjunction with documents relating to the organization's products, processes or services. A-LIGN shall take action to deal with incorrect or misleading use of the certificate, certification status or marks. This certification can be validated by contacting A-LIGN.



Emplifi, Inc.
Certificate Number: ISMS-EM-112224

Emplifi, Inc.

IN-SCOPE LOCATION

HQ: 4200 Regent Street,
Suite 200,
Columbus, Ohio, 43219,
United States of America

REGISTERED ACTIVITY

Mailing/business registration address only. The in-scope activities performed by fully remote personnel includes: Software Development, DevOps, IT Operations, Human Resources, Finance.